

### Privacy Policy

Hexagon Europe Lubrication & Environmental Engineering Solutions S.A. (hereinafter the "Company") fully recognises the importance of ensuring the privacy of the personal data of visitors/users of its website, as well as their security, and therefore takes all necessary actions to achieve these goals.

This Privacy Policy is an integral part of the Terms of Use of the Company's Website. This Privacy Policy clearly describes the types of personal data of visitors/users that may be collected by the Company within the framework of using the website. In particular, it describes the ways in which the aforementioned personal data of users may be used, processed, stored, and for what purposes, always in compliance with the applicable legislation on the protection of personal data and specifically in compliance with the General Data Protection Regulation (GDPR).

In the event that any user does not agree with these terms, they must refrain from disclosing their personal data during their communication with the Company; if, however, they disclose personal data when sending a message to the Company, they expressly and specifically declare that they agree with this Privacy Policy. This Privacy Policy does not, under any circumstances, cover the relationship between the visitors/users of this Website and any services that are not subject to its control and/or ownership.

### User Personal Data

The visitor/user may visit the Website, which is maintained and managed by the Company, without revealing their identity and without providing any personal information. However, each user may, if they wish, contact the Company by sending a relevant message to the Company's email address posted on the Website.

Specifically, within the framework of using this Website, the Company may legally collect personal data of its users in the event that a visitor wishes to contact the Company via the email address posted on the Website, provided that during this communication, they disclose their personal data.

The Company also uses the "Google Analytics" service to collect additional information regarding user behavior within its software, such as the time spent on it and its various functions, as well as the recording of the use of certain functions; however, this information does not constitute personal data of the application users according to the current legislation on personal data.

### Use of Personal Data - Purpose of Processing

The Company is responsible for protecting the personal data collected through this Website, as well as for informing all involved personnel about this Policy.

The Company guarantees that all its personnel, as well as all its members-partners, will faithfully implement this Policy and comply with the applicable legislation on personal data protection.

Specifically, the Company maintains a record of the aforementioned personal data of each user, in accordance with the requirements of the General Data Protection Regulation (EU 2016/679, GDPR). The Website user data registered in the Company's Records are those disclosed by the user (Data Subject) themselves and with their explicit consent, provided they decide to send a relevant email to the Company for communication purposes.

Any disclosure of personal data by users is made voluntarily, and the personal data collected by the Company is related to the purposes of identifying them for communication, providing services to them, and responding to their messages. The Company commits that it does not process, publish, or transfer the personal data of its users, which it legally collects, in any other way or for any other purpose.

### Information We Share

The Company does not trade, share, disclose, transmit, or distribute, in any way, the personal data of users to third parties outside the Company. Transmission of personal data to third parties is permitted by exception only when required by law or following a court or prosecutorial order.

### User Rights

The provision of the aforementioned data is optional. Failure to provide data and/or refusal to consent to the terms of data processing results in the inability to collect your data and carry out the processing required to achieve the aforementioned objectives.

The user maintains the following rights:

- a) **To receive a written response** to their inquiry to the Company regarding whether personal data concerning them is or has been subject to processing.
- b) **To be informed again without delay** and in an intelligible and clear manner about all data concerning them, its origin, the purposes of processing, the recipients or categories of recipients, the progress of the processing for the period since their previous briefing or information, as well as the logic of automated processing.
- c) **To request the rectification, erasure, or blocking** of data whose processing is not compliant with the provisions of the General Data Protection Regulation (EU 2016/679, GDPR), particularly due to the incomplete or inaccurate nature of the data, and to have the aforementioned rectification, erasure, or blocking communicated to third parties, provided this is not impossible or does not involve disproportionate effort; or if the reason for data processing no longer exists, or if the data subjects withdraw their consent (where necessary), or when the data was processed unlawfully, etc., subjects have the right to request the erasure of the data.
- d) **To withdraw their consent** at any time.
- e) **To object at any time** to the Data Controller regarding the processing of data concerning them, to submit a request for the restriction of processing, and to know the identity of the Data Controller.

f) **To lodge a complaint** in the event of unfair processing of their personal data with the Hellenic Data Protection Authority.

g) **To request the portability** of their personal data as defined in the provisions of the General Data Protection Regulation (GDPR) (EU) 2016/679.

### Opt-out Procedure

Each user maintains the right to request that the Company delete all data held about them by communicating their request to the following email address: [GDPR@Hexagon-Europe.com](mailto:GDPR@Hexagon-Europe.com)

### Processing Duration

The personal data collected from users will be stored and maintained by the Company for as long as required to fulfill the purpose for which it was collected, which in any case will be reasonable.

### Changes

Our Privacy Policy may change from time to time. We will not limit the rights of website users without their explicit consent. Any change to the Privacy Policy of the website will be posted on this page and, if deemed necessary, the Company will inform users of the change with corresponding notifications (for example, via email or text message).

### Company Contact Information Data Controller:

"Hexagon Europe Lubrication & Environmental Engineering Solutions S.A." with headquarters at 85, Serron Str., 104 41 Athens, Attica.

For inquiries and contact requests regarding this update (or potential changes to data), data processing, and/or withdrawal of consent, you may contact the Company, which acts as the Data Controller, in writing at the following email address: [GDPR@Hexagon-Europe.com](mailto:GDPR@Hexagon-Europe.com) as well as at the telephone number: **+30 210-5152040**.